

QUALITY POLICY

Forward Industrial Products Group Ltd has an established and inherent approach to quality, seeking continuous improvement in all areas of the Quality Management System. This policy is communicated to all employees and is made available to interested parties via our Company website.

Quality Policy

FIPG Ltd is committed to providing customer satisfaction by offering a cost-effective solution for the provision of product and service that complies in all respects with the customer's order. The company will continually strive, continuously improve its service by working closely with both customers and suppliers to ensure that products are processed on time and right first time.

FIPG Ltd is certified to ISO 9001 for all its activities, as stated in our ISO 9001:2015 Certificate. Additionally, many practices from Quality Standard IATF 16949 have been adopted for our automotive customers. All staff are aware of the processes operated within the company and are encouraged to seek opportunities to aid the development and improvement of systems.

The Management of the company establish business objectives which support the implementation of this policy. These objectives are regularly reviewed and revised as necessary with the aim of continual improvement.

QMS Objective for 2020

To improve the control of non-conforming parts to ensure that they are quarantined and returned to supplier in a timely fashion. This will necessitate the modification of the PP07 (Control of Non-Conformance) to specifically address the handling of supplier returns.

Signature:



Position:

Managing Director

Date:

July 2020

Review Date:

July 2021